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| 1 | **Introduction to Quality** |

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| Q# | ANSWER | Q# | ANSWER |
| **1** | b | **15** | d |
| **2** | c | **16** | c |
| **3** | design | **17** | results |
| **4** | system | **18** | inspection |
| **5** | degree of usage | **19** | conforming |
| **6** | d | **20** | review |
| **7** | a |  |  |
| **8** | quality |  |  |
| **9** | e |  |  |
| **10** | c |  |  |
| **11** | quality |  |  |
| **12** | standards |  |  |
| **13** | c |  |  |
| **14** | d |  |  |